second edition

PLANNING FOR INTEGRATED SYSTEMS AND TECHNOLOGIES

a how-to-do-it manual for librarians

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Contents

List of figures ix

Acknowledgments xi

Preface xiii

Introduction xvii

What does 'automating the library' mean today? xvii
Evolving expectations and the changing nature of library systems xviii
The planning imperative xix
Sources xx

PART I PLANNING FOR LIBRARY SYSTEMS: DEVELOPING AND SUSTAINING A BASIC TECHNOLOGY PLAN 1

1 The underlying importance of planning for first-time systems and system migrations 3

How do you develop a plan? 3 Sources 5

2 Describing existing library services and technology 8

How are library functions redefined in an electronic age? 8 Collecting and organizing basic statistical data 10 Describing existing technologies in the library 11 Sources 13

3 Assessing needs and setting priorities 16

Who needs to be involved in planning? 16
Employing needs-assessment techniques 17
Identifying priorities 20
From identifying priorities to implementing them: a planning checklist 21
Redefining your priorities 22
Sources 23

How do libraries identify their mission, goals, objectives and actions? 25

Putting a price tag on your technology plan 27

Keeping your technology plan current 34

Sources 35

5 Outlining a model two-day process for developing a basic strategic plan 38

How can libraries organize a basic planning activity? 38

Using a facilitator to plan 39

Step one: identifying the planning participants 39

Step two: conducting brainstorming exercises 40

Step three: assigning point values 42

Step four: establishing issues, goals, and objectives 42

Conclusion 43 Sources 44

6 A planning approach for evaluating and amending your technology plan 46

Why are assessment and evaluation important? 46

Incorporating assessment and evaluation in technology plans: some examples

Getting input on what you have accomplished with technology 49

Using your plan in new and creative ways 49

Sources 51

PART II SELECTING AND IMPLEMENTING INTEGRATED LIBRARY SYSTEMS 53

7 The 'new' integrated systems: user expectations and system capabilities 55

How has the integrated systems environment changed? 55

The evolving information environment: what the user expects 56

The evolving information environment: what it means for library systems 57

Expanding system potential: some examples 58

Sources 60

8 Identifying options for implementing an integrated system 63

What integrated system options are available to libraries? 63

Understanding the networked environment 65

Joining a consortium: a summary of the issues 69

Using an application service provider 70

Sources 71

ž;:

9 Translating needs and priorities into system specifications and an operational requirement 73

Library needs and priorities are identified: what's next? 73
Describing your library 75
Designing specifications 79
Preparing the operational requirement 80
Sources 91

10 Evaluating proposals and selecting a system 96

How do you make the first cut? 96 Making the final decision 102 Sources 104

11 Putting your system into place 107

How do you negotiate a contract with your selected vendor? 107 Implementing your system 110 Running and maintaining your system 112 Sources 118

12 Training! Training! Training! 120

How do you train – and retrain – staff? 120 Training and retraining the public 124 Conclusion 125 Sources 126

PART III PLANNING YOUR IN-HOUSE COLLECTION *DATABASES 129

13 Undertaking retrospective conversion 131

What is retrospective conversion and why is it important? 131 Preparing for retrospective conversion 133 Understanding methods and costs of conversion 135 Doing a shelflist analysis 139 Sources 143

14 Maintaining the bibliographic database 147

What are the library's maintenance options? 148 Keeping it relevant: weeding your collection 150 Sources 153

15 Barcoding your collection 155

What is barcoding? 155
Getting barcodes 159
Barcoding before buying a system 160

Barcoding issues in system migration 161
Thinking about other barcoding issues 163
Organizing the barcoding project 163
Sources 164

16 Applying the MARC standard 165

What is MARC – Machine Readable Cataloging? 165
Understanding why MARC is so important 168
Discovering that MARC can't do it all: new elements of description 169
Conclusion 171
Sources 171

17 Learning about other standards 175

What other standards are important to libraries? 175
Comprehending bibliographic format and data element standards 176
Understanding item format standards 178
Understanding transaction format standards 178
Interpreting standards for the cabling and networking of hardware 179
Understanding information transfer standards 180
Understanding textual, image, multimedia, and CD-ROM file standards 181
Discerning e-book standards: works in progress 182
Conclusion 183
Sources 183

Conclusion: Planning for the future 185

Is there a life cycle for automated systems and technology? 186 Appreciating the benefits of good planning 188

Appendix: Working with consultants 189

Why hire a consultant? 189
Finding and selecting a consultant 190
Formulating the consultant agreement 191
Considering ethical issues in technology consulting 192
Making the most of your consultant 193
Sources 194

Index 195