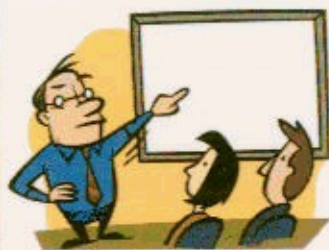


CUSTOMER SERVICE TRAINING



Quick and Easy Techniques
That Get Great Results

RENÉE EVENSON

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