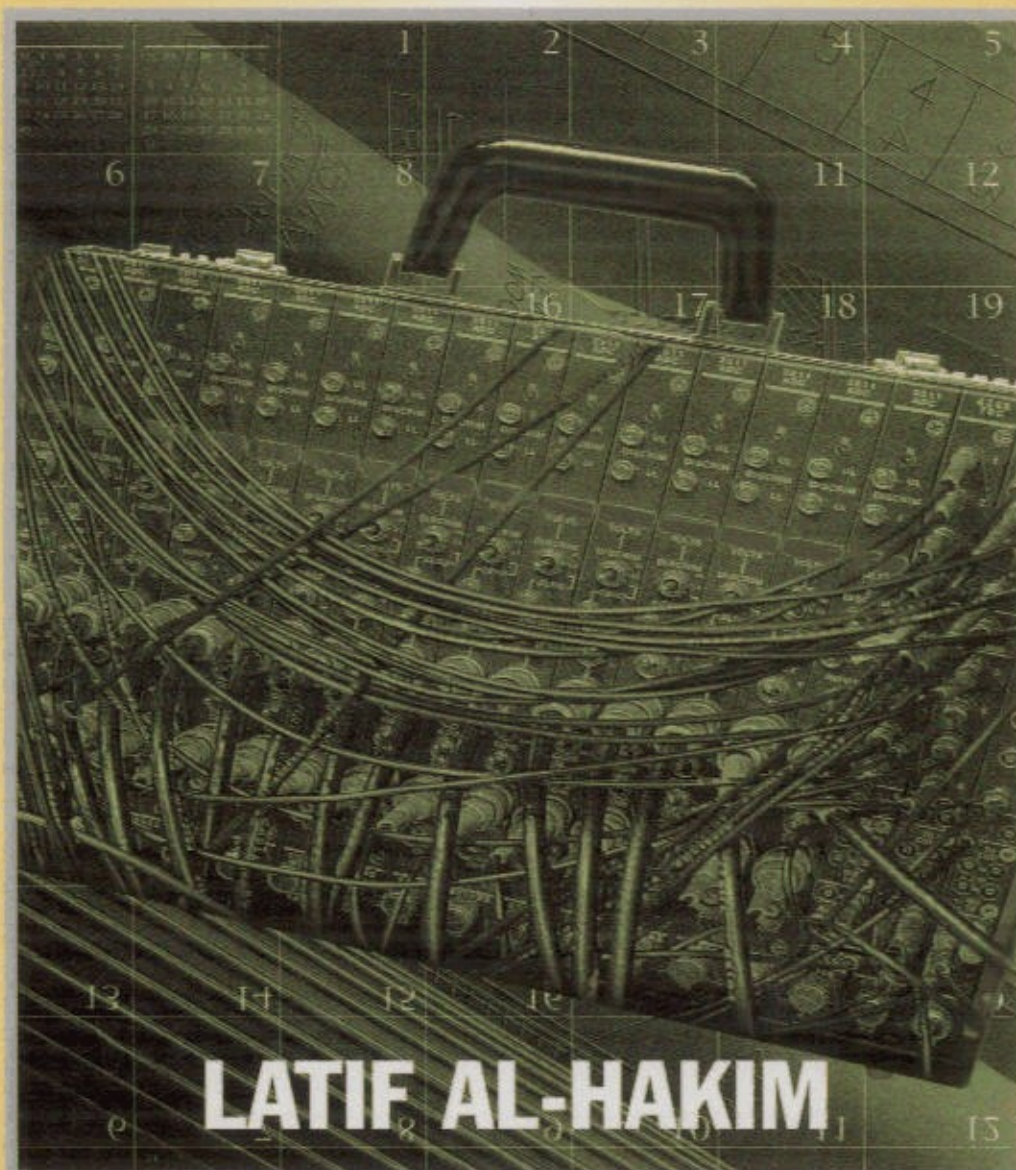


Challenges of Managing Information Quality in Service Organizations



LATIF AL-HAKIM

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