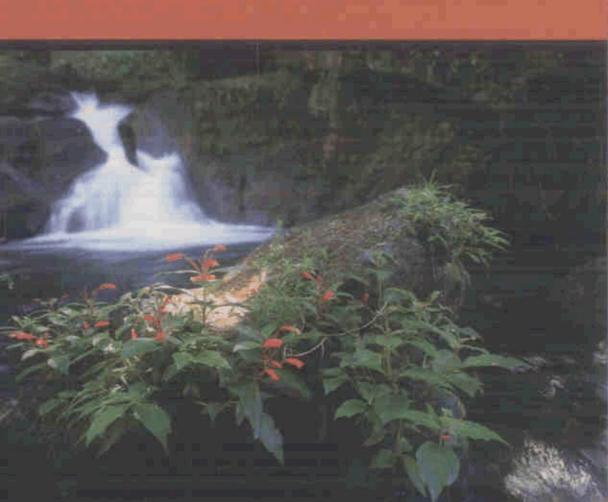
PERFORMANCE MANAGEMENT SYSTEMS

A Global Perspective

PAWAN S. BUDHWAR AND ANGELO DeNISI



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