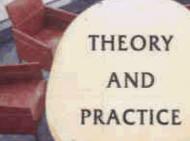
TWELFTH EDITION

Effective Group Discussion



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McGRAW-HILL INTERNATIONAL EDITION

Contents

Preface xiii Acknowledgments xvii PART	alestalejsi	Principles of Communication 25 Myths about Communication 29 A Description of a Communication Transaction 30 Computer-Mediated Communication and	3.0
The Foundations of Communicating in Groups 1 The Small Groups in Everyone's Life Central Message 3 Study Objectives 3 What Is Small Group Discussion? 8 Types of Small Groups 10 Activity Groups 11 Personal Growth Groups 11 Educational Groups 12 Problem-Solving Groups 12 Committees 12 Quality Control Circles 14 Self-Managed Work Groups 14 Top Management Teams (TMTs) 15 Ethical Behavior of Group Members 16 The Participant-Observer Perspective 18 Questions for Review 19 Key Terms 19 Bibliography 20 Notes 20	3	Face-to-Face Communication in Small Groups 32 Listening and Responding during Discussions 35 Listening Preferences 36 Pitfalls to Listening Effectively 38 Effective Listening in the Small Group 39 Active Listening 39 Questions for Review 41 Key Terms 42 Bibliography 42 Notes 42 3 Verbal and Nonverbal Messages in Small Group Communication Central Message 45 Study Objectives 45 The Nature of Language 47 Language and Culture 49 Language, Culture, and Gender 50 Problems Resulting from Language Choices 53 Bypassing 53 Lack of Clarity 54 Emotive Words 57 Improving Communication by Organizing	45
2 Human Communication Processes in Small Groups Central Message 23 Study Objectives 23 What is Communication? 25	23	Remarks 59 Nonverbal Behaviors in Small Group Communication 60 Principles of Nonverbal Communication 61 Functions of Nonverbal Behavior 63	

Types of Nonverbal Behaviors 66		What Is Culture? 114
Physical Appearance 66		Cultural Characteristics That Affect
Space and Seating 67		Communication 116
Eye Contact 69 Facial Entropologica 70		Worldview 116
Facial Expressions 70 Movements 70		Individualism versus Collectivism 118
Vocal Cues 71		Power Distance 119
Time Cues 72		Uncertainty Avoidance 120
Touch 73		Masculinity versus Femininity 120
		Low- versus High-Context Communication 121
Questions for Review 75		Communication Challenges Posed by
Key Terms 75		Co-Cultures 123
Bibliography 75		Co-Cultural Differences Based on Race: African
Notes 76		American Communication Patterns 123
		Co-Cultural Differences Based on Age 125
4 The Small Group as a System	81	Co-Cultural Differences Based on
Central Message 81		Socioeconomic Class 127
Study Objectives 81		Challenges for Co-Cultural Group Members 131
The Systems Perspective 82		Public Dialogue: A Process to Encourage
Principles of a System 83		Appreciation for Differences 132
Variables of a System 86		Behaving Ethically in Intercultural
A System and Its Environment 88		Interactions 133
The Bona Fide Group Perspective 90		Questions for Review 135
Bona Fide Virtual Groups 92		-
Communicating across Boundaries 95		Key Terms 135
Characteristics of Effective Problem-Solving		Bibliography 136
Groups 97		Notes 136
Input Variables 97		
Throughput Variables 99		6 The Members and Their Roles 139
Output Variables 101		
Environmental Factors 102		Central Message 139
Questions for Review 103		Study Objectives 139
Key Terms 103		Group Size 141
·		Traits and Personality Characteristics 142
Bibliography 104		Communication Apprehension 143
Notes 104		Cognitive Complexity 143
		Self-Monitoring 144
FT A FT PM' I		Preference for Procedural Order 145
PART II		Egalitarianism-Authoritarianism 146
Developing the Group	107	Communicative Attitudes and
Developing the Group	107	Behaviors 148
E D: 11 Lis Eff. 1		Grouphate 148
5 Diversity and the Effects		A Sense of Responsibility for the Group's
of Culture	109	Success 149
Central Message 109		Willingness to Communicate 150
Study Objectives 109		Open-Mindedness 152

Development of Group Roles 153 Formal versus Informal Roles 153 Role Emergence 154 Classifying Group Roles 155 Task Functions 157		PART IV	
		Small Group throughput Processes 2	201
Maintenance (Relationship-Oriented) Functions 158 Self-Centered Functions 159 Role Management across Groups 61		8 Communication and Group Culture: Tensions, Fantasy, Socialization, Norms, and Climate 203	
Questions for Review 163		Central Message 203	
Key Terms 163		Study Objectives 203	
Bibliography 163 Notes 164		The Interplay between Communication and Group Culture 205 Structuration Theory and Group Culture 205 Negotiating Task and Social Dimensions of Group)
PART III	en para na managani da kaba	Culture 209 Primary and Secondary Tension 210	
Group Observation and Evaluation Tools	167	Status Hierarchy 212 Fantasy Themes 214	
a variation 10013	107	Groups Socialization of Members 218	
7 Tools for Assessing and		Phases of Group Socialization 219	
Evaluating Groups Central Message 169	169	Development of Group Norms 222 Changing a Norm 226	
Study Objectives 169		Development of a Group's Climate 227	
Internal Assessment: Members Evaluate t Group 172 Self-Assessment 172 Member and Group Assessment 176	he	Cohesiveness 228 Building Cohesiveness and Productivity in Virtual Teams 230 Supportiveness 232 Teambuilding 234	
Calling for Outside Help: The Consultant	184	Questions for Review 236	
Practice First 185		Key Terms 236	
Reminding 185 Teaching 186		Bibliography 237	
Critiquing 186 Giving Feedback 186		Notes 237	
Ethical Principles for Consultants 187 Planning the Consultation 188		9 Perspectives on Leadership in Small Groups	241
More Instruments for Observing and		Central Message 241	
Consulting 190 Verbal Interaction Analysis 190		Study Objectives 241	
Content Analysis 190		Leadership and Leaders 243	
SYMLOG: Drawing a Snapshot of a Group 1	95	Leadership 243	
Questions for Review 199		Sources of Influence (Power) 244	
KeyTerms 199		Leaders 245 Leadership Emergence 246	
Bibliography 199 Notes 199		Personal Characteristics of Emergent Leaders 248	

Theoretical Approaches to Leadership 250 Traits Approaches 251 Styles Approaches 252 Functions Approach 254 Contingency Approaches 255	Study Objectives 283 Problem Solving and Decision Making 284 Group versus Individual Problem Solving and Decision Making 285 Factors Affecting Quality of Group Outputs 286
Fiedler's Contingency Model 256 Hersey and Blanchard's Situational Model 256 Communicative Competencies Approach 258 The Relationship between Leaders and	The Need for Structure in Group Problem Solving 287 The Functional Perspective of Group Problem Solving and Decision Making 289
Followers 261 Leader-Member Exchange (LMX) Model 262 Transformational Leadership 263 The Case for Distributed Leadership 264 Questions for Review 266	Problem-Solving Guidelines 290 The Procedural Model of Problem Solving (P-MOPS) 290 The Single Question Format 292 The Ideal Solution Format 293
Key Terms 266 Bibliography 266	Using P-MOPS to Address Complex Problems 294
Notes 267 INTERNAL APPENDIX: Preparing for Problem- Solving Discussions: Informational Resources for the Group 271 Review and Organize Your Present Stock of Information and Ideas 271 Gather Information You Need 273 Note Taking 274	Step 1 of P-MOPS: Problem Description and Analysis 294 1A: Understand the Charge and Area of Freedom 294 1B: Understand the Type of Questions to Be Addressed 295 1C: Focus on the Problem 296 ID: State the Problem Appropriately 296 IE: Map the Problem 297 Using the Problem Census to Discover
Reading: Print and Electronic Sources 274 Direct Observation 276 Surveys 277 Individual and Group Interviews 277	Problems 297 Step 2 of P-MOPS: Generating and Elaborating on Possible Solutions 298
Focus Group Interviews 277 Other Information Sources 278 Evaluate the Information and Ideas You Have Collected 278	2A: Identify as Many Good Ideas as You Can 299 Using Brainstorming to Discover Alternatives 299 2B: Defer Judgment during Discussion to Identify Options 300
Organize Your Information and Ideas 279	2C: Discuss Criteria for Evaluating Solutions 301 Step 3 of P-MOPS: Evaluating Possible Solutions 303
PART V	3A: Establish a Collaborative Climate for
Improving Group Outputs 281	Evaluation 303 3B: Establish Norms That Promote Critical
10 Problem Solving and Decision Making I: Defining a Problem, Finding and	Thinking 303 Evaluating Information 304 Distinguishing between Facts and Inferences 304
Evaluating Options 283 Central Message 283	Evaluating Survey and Statistical Data 304 Evaluating the Sources and Implications of Opinions 305

Evaluating Reasoning 306 Overgeneralizing 306 Ad Hominem Attacks 307 Suggesting Inappropriate Causal Relationships 307 False Dilemmas 307	Step 5 of P-MOPS: Implementing the Solution Chosen 332 Use PERT to Keep Track of Implementation Details 333 Tailoring P-MOPS to Fit a Specific Problem 336 Problem Characteristics 336
Faulty Analogies 308 Evaluating Information and Reasoning from the World Wide Web 308	Using Technology to Help a Group Problem Solving and Decision Making 338
Questions for Review 310	Teleconferences 342 Group Support Systems (or Group Decision
KeyTerms 311	Support Systems) 344
Bibliography 311	Effectiveness of GSS 346
Notes 311	Questions for Review 349
	Key Terms 349
11 Problem Solving and	Bibliography 350
Decision Making II: Deciding and Implementing 315	Notes 350
Central Message 315 Study Objectives 315	12 Managing Conflict in the Small Group 355
Using P-MOPS to Address Complex Problems,	Central Message 355
Continued 316	Study Objectives 355
Step 4 of P-MOPS: Consensus Decision	A Definition of Conflict 357
Making 317 4A: Decide What Decision-Making Method to Use 317 Decision Making by the Leader 317 Decision Making by the Leader in Consultation with Members 318 Decision Making by Majority Vote 318 Decision Making by Consensus 318 Suggestions for Achieving Consensus 319	Positive and Negative Outcomes of Conflict 360 Benefits of Conflict 360 Negative Effects of Conflict 361 Expressing Disagreement in a Group 362 Types of Conflict 365 Substantive Conflict 365 Affective Conflict 366 Procedural Conflict 366 Conflict over Inequity 368
4B: Understand Phasic Progression during Decision Making 320 Fisher's Model of Group Phases 320 Orientation 320 Conflict 321 Decision Emergence 321 Reinforcement 321 4C: Understand What Can Go Wrong during Decision Making 324 Group Polarization 325 Groupthink 326 Preventing Groupthink 329 4D: Second-Guess the Tentative Choice before Fully Committing to It 331 Using the RISK Technique to Second-Guess the	Managing Conflict 369 Basic Approaches toward Conflict Management 369 Conflict Management Styles and Tactics 371 Avoidance 374 Accommodation 375 Competition 375 Collaboration 376 Compromise 377 Expressing Disagreement Ethically 377 Negotiating Principled Agreement 380 When Negotiation Fails: Alternative Procedures 383 Mediation by the Leader 383
Choice 331	Voting 385

Forcing 385 Tbird-Party Arbitration 385 Common Ground Approaches 385 Recruitment of Participants 387 Premeeting Activity 387 Establishing the Ground Rules for the	Ethical Principles for Group Leaders 424 Questions for Review 426 Key Terms 426 Bibliography 426 Notes 427
Dialogue 387 Rules during the Dialogue 387 Follow-Up 388	Appendix A: Making Public Presentations of the Group's Output 428
Questions for Review 389	The Planning Stage 428
Key Terms 389	Your Audience 428
Bibliography 389	Your Occasion 429
Notes 390	Your Purpose 429
itoles (770	Your Subject or Topic 429
13 Serving as Designated Leader 393	Member Strengths and Limitations 430 Logistics 430
Central Message 393	Types of Group Oral Presentations 431
Study Objectives 393	Panel Discussion 431
Group-Centered, Democratic Leadership 395	Preparing for Panel Discussions 432
Leader as Completer 395	Introduction 432
Responsibilities and Techniques of Discussion	Body of the Discussion 433 Conclusion 434
Leaders and Chairs 396	Symposium 434
Administrative Duties 399	Forum Discussions 435
Assembling the Group 399	The Organizing Stage 436
Planning for Meetings 400	Delegate Duties 436
Following Up on Meetings 402	Gather Verbal and Visual Materials 436
Liaison 402	Verbal Materials 436
Managing Written Communication for a Group 402	Visual Materials 437
Administrative Duties for Virtual	Organize Materials and Your Presentation 439
Groups 408	Introduction 439 Body 441
Leading Discussions 409	Conclusion 441
Opening Remarks 409	The Presenting Stage 442
Regulating and Structuring Discussions 411	Check Your Language 442
Equalizing Opportunity to Participate 413	Practice Aloud 442
Stimulating Creative Thinking 415	Be A Good Listener 443
Stimulating Critical Thinking 416 Fostering Meeting-to-Meeting	Inviting Public Input Using a Buzz Group
Improvement 418	Session 444
Regulating and Structuring Discussions	Public Meetings 445
in Virtual Groups 418	Notes 448
Developing the Group 420	
Helping Individuals Grow 420	Glossary 449
Establishing and Maintaining Trust 421	Author Index 459
Promoting Teamwork and Cooperation 422	Subject Index 466
Developing Virtual Groups 424	oubject much 300