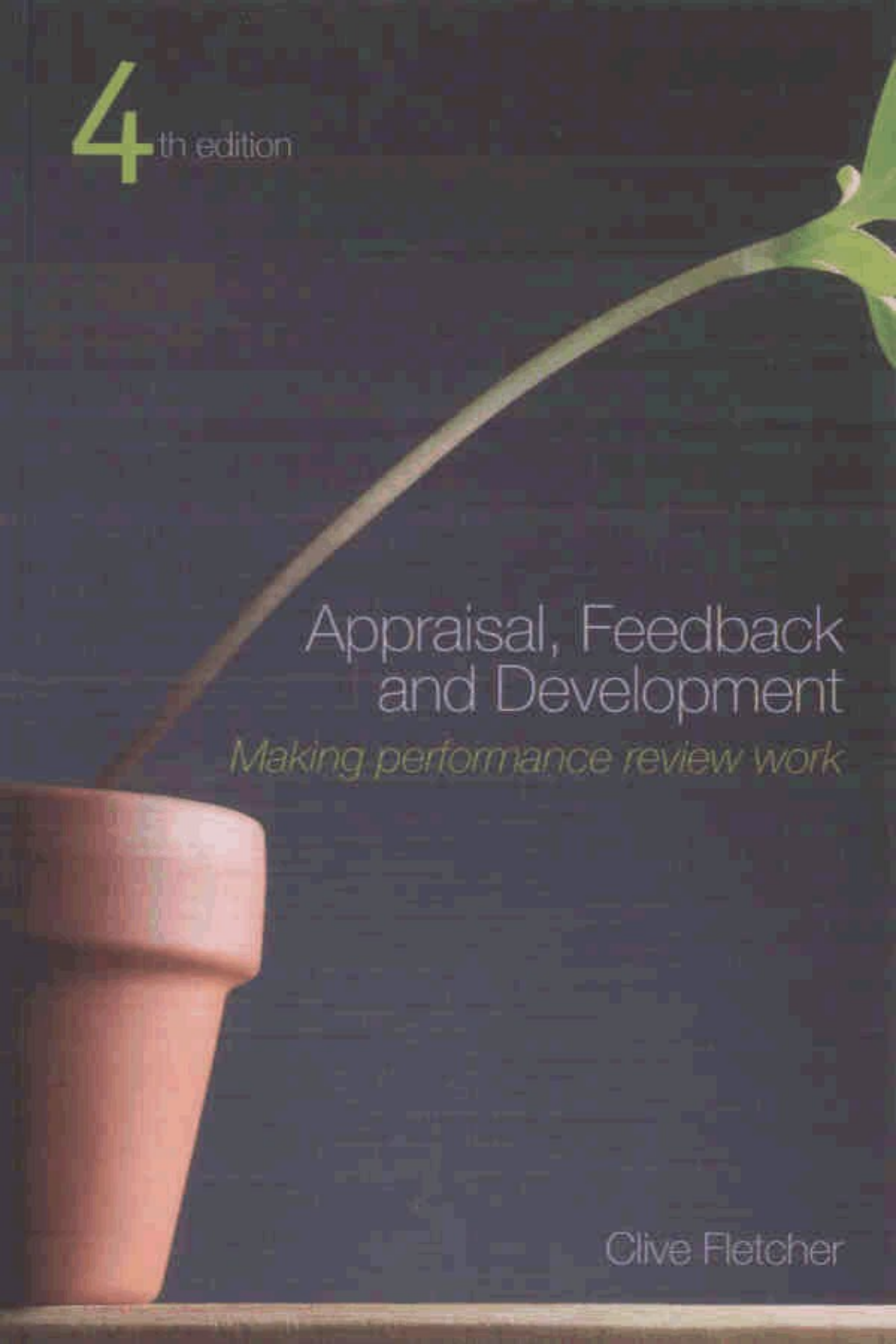
4th edition
Appraisal, Feedback and Development
Making performance review work
Clive Fletcher

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