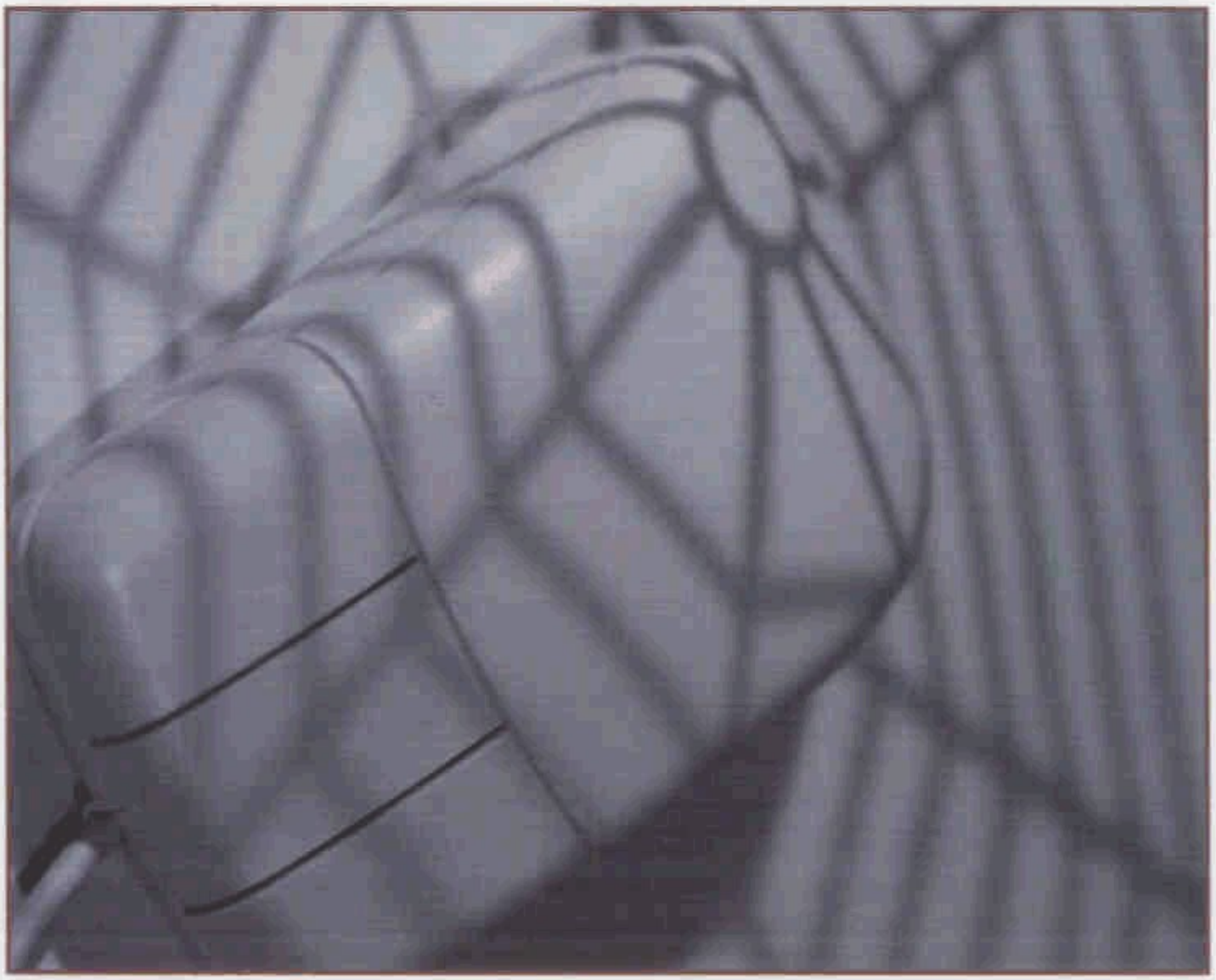
HANDBOOK OF RESEARCH ON

WEB INFORMATION SYSTEMS QUALITY



Coral Calero Muñoz, Mª Ángeles Moraga
& Mario Piattini

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