

CONTENTS

FOREWORD 11

KNOWLEDGE

Founded on the solid bedrock of knowledge and amassing a diverse repository of resources

ONE THE HERITAGE-WORTHY LIBRARY 13

TWO THE RESOURCE-RICH LIBRARY 31

IMAGINATION

Creatively re-imagining the library's amenities and provisions in terms of space, services and professionals

THREE THE SERVICE-ORIENTED LIBRARY 59

FOUR THE PEOPLE-FRIENDLY LIBRARY 73

FIVE THE SPACE-BEAUTIFUL LIBRARY 95

POSSIBILITY

Realising a masterplan while embarking on an ongoing quest for even greater possibility

SIX THE FUTURE-PROOF LIBRARY 123

SEVEN NEW VISIONS 151

MILESTONES 159

BIBLIOGRAPHY 164

ACKNOWLEDGEMENTS 165

INDEX 166