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Improved Outcomes, Improved Service, Improved Bottom Line

Kirk Jensen, Thom A. Mayer, Shari J. Welch, Carol Haraden



ACHE Management Series



Contents

	Acknowledgments	ix
	Foreword	хi
	Preface	xv
1	Defining Flow	1
2	The Benefits of Flow	21
3	The Business Case for Flow	53
4	Leadership for Flow	71
5	Theories and Measurements of Flow	93
6	Toolkit: Strategies for a Systems Approach	127
	Afterword	163
	Appendix 1: Definitions, Concepts, and Measures from the Atlanta Summit Proceedings	166
	Appendix 2: Glossary of Terms	174
	About the Authors	179