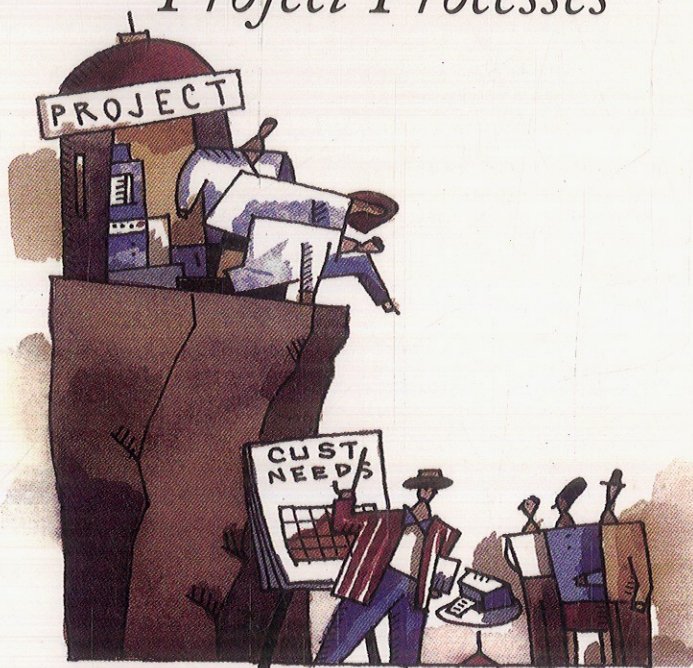


SECOND EDITION

CUSTOMER-DRIVEN PROJECT MANAGEMENT

*Building Quality into
Project Processes*



**Mc
Graw
Hill**

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Mechanical Engineering Series

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