Business Communication Today

Bovée
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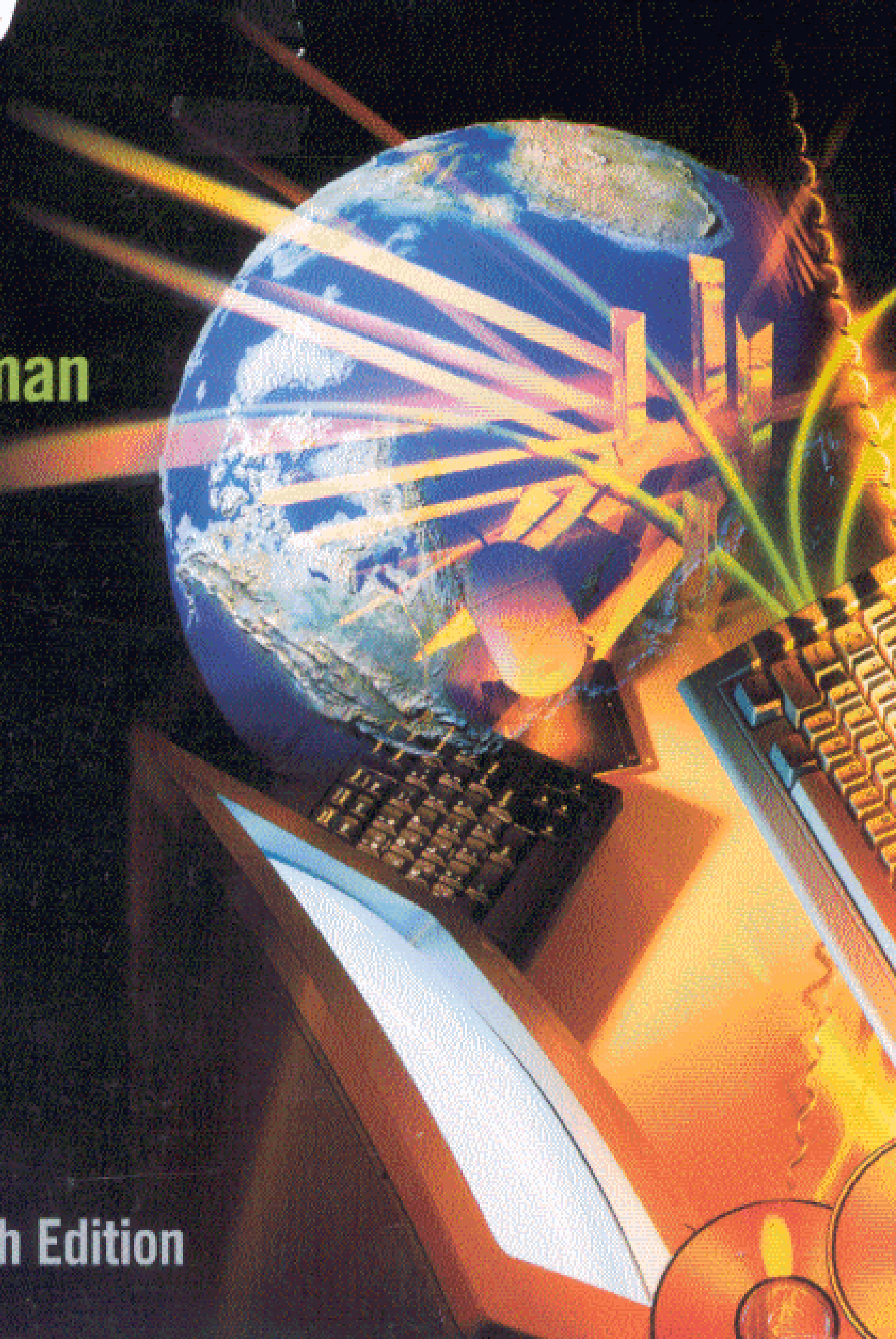
Schatzman



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