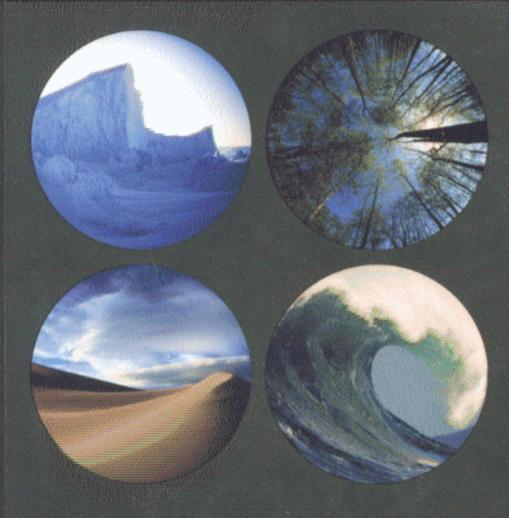
organizational behavior

key concepts, skills & best practices



Angelo Kinicki

Robert Kreitner

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