



GREENWOOD LIBRARY MANAGEMENT COLLECTION

Expectations of Librarians in the 21st Century

Edited by
Karl Bridges

Contents

Foreword	ix
<i>Leigh Estabrook</i>	
Introduction	xiii
1. The Land Grant University Reference Librarian of the 21st Century: Exciting Opportunities and Unprecedented Challenges	1
<i>Mary Anne Hansen</i>	
2. John Henry's Dilemma	7
<i>Philip Swan</i>	
3. Out of the Box	11
<i>Marie Jones</i>	
4. The Curious Librarian	13
<i>Kenneth A. Smith</i>	
5. Of Babies and Bathwater—Hiring Library Staff for the 21st Century	17
<i>Danelle Hall</i>	
6. Going to Town: Interviewing in the Large Urban Public Library	21
<i>Alison Hopkins</i>	

- | | | |
|-----|---|----|
| 7. | "Stand Back," Said the Elephant, "I'm Going to Sneeze!"
<i>Janice Krueger</i> | 25 |
| 8. | The Cooperative Librarian
<i>Jennifer Inglis</i> | 29 |
| 9. | Mere Mortals Need Not Apply
<i>Jane Birks and Liz Oesleby</i> | 33 |
| 10. | We're Looking for a Few Good Catalogers
<i>Bridgette Scott</i> | 37 |
| 11. | Hiring Academic Reference Librarians in the 21st Century
<i>Mary M. Nofsinger</i> | 41 |
| 12. | Librarians in the 21st Century
<i>Barbara Lovato-Gassman</i> | 45 |
| 13. | Needed: Energetic Librarian Willing to Work in Challenging
Arena!
<i>Jetta Carol Culpepper</i> | 49 |
| 14. | Wanted—New Creations: Dinosaurs Need Not Apply
<i>Anne A. Salter</i> | 53 |
| 15. | Librarians: What Supervisors Are Seeking
<i>Kathleen Fleming</i> | 57 |
| 16. | Librarians and Human Interaction
<i>Ronda Glikin</i> | 59 |
| 17. | A Business Plan Model of Employment for Librarians
<i>Angela K. Horne</i> | 61 |
| 18. | Hot Links Are Hot Hires
<i>Virginia E. Young</i> | 65 |
| 19. | Technology Skills in Libraries of the 21st Century
<i>Sheila Kasperek</i> | 69 |
| 20. | A Word to Future Academic Librarians
<i>Vickie Kline</i> | 73 |
| 21. | Preferred Qualification: Ability to Think Conceptually
<i>Melinda Dermody</i> | 77 |
| 22. | Voices from the 21st Century: Librarians at the University of
Arizona Library
<i>Carla J. Stoffle, Patricia Morris, and Ninfa Trejo</i> | 81 |
| 23. | Being a Deep Generalist
<i>Leslie M. Haas</i> | 85 |

24. Academic Reference Librarians for the 21st Century <i>Colleen Boff and Carol Singer</i>	89
25. "The More Things Change": What Is a Librarian Today? <i>Cynthia Akers</i>	93
26. Reference Staff of the Digital Beyond <i>Beth Avery</i>	97
27. It Takes a Cyber Librarian <i>Janet Foster</i>	101
28. The Academic Library—Not a Lair for Fiery Dragons <i>Barbara Burd</i>	105
29. The Academic Librarian of the Future: The View from California Lutheran University <i>Susan Herzog</i>	109
30. The FAKTs of Life: Being a Small-College Librarian <i>Molly Flaspohler</i>	115
31. Why a Good "Sh-h-h" Doesn't Cut It Anymore: Personality Characteristics of the 21st-Century Librarian <i>Maria C. Bagshaw</i>	119
32. The Future of Librarianship <i>Felix T. Chu</i>	123
33. Arrogance: For Obvious Reasons <i>Shelley Ross</i>	127
34. Developing Business and Management Skills for the 21st-Century Academic Librarian <i>John Riddle</i>	131
35. The 21st-Century Librarian <i>David H. Stanley</i>	135
36. Academic Reference as a Second Career <i>Cheryl Gunselman</i>	139
37. Academic Librarians as Caring Knowledge Managers: Are We There Yet? <i>Wendy Tan</i>	145
38. Electronic Resources Librarians in the 21st Century <i>Eleanor L. Lomax</i>	149
39. Competition in the Library <i>David M. Bynog</i>	157

40. Qualities of a 21st-Century Librarian <i>Necia Parker-Gibson</i>	161
41. The More Things Change in Academe, the More They Need to Stay the Same <i>Karen Fischer</i>	167
42. The Joys of Special Librarianship <i>Ronald N. Bukoff</i>	171
43. New Librarians in the 21st Century: The Normalization of Change <i>Lorena O'English</i>	177
44. Electric Luddites: Special Collections Librarians Make the Great Leap <i>Roger C. Adams</i>	183
45. Selling Instruction: Communicating the Value of the Library in the Age of the Internet <i>Michael J. Rose</i>	187
46. Militant Segregationists, Control Freaks, and Techno-Believers <i>Craighton Hippenhammer</i>	191
47. Metaphor Matters: Imagining the Future of Librarianship and the Library <i>Nancy Kuhl</i>	197
48. Seeking: Enthusiastic Artists <i>Randall M. MacDonald and Andrew L. Pearson</i>	205
49. Before We Look to the Future . . . <i>Liz Kocevar-Weidinger</i>	209
50. Teaching Excellence and the Academic Librarian: Paralleling the Teaching Faculty's Track <i>Martha Henn McCormick</i>	213
51. The Library at the University of Vermont in 1900 <i>Karl Bridges</i>	219
52. The Most Important Thing They Don't Tell You in Library School <i>Janet T. O'Keefe</i>	225
53. Technical Services Librarians for the 21st Century: What Are We Looking For? <i>Gwen M. Gregory</i>	227
Index	229