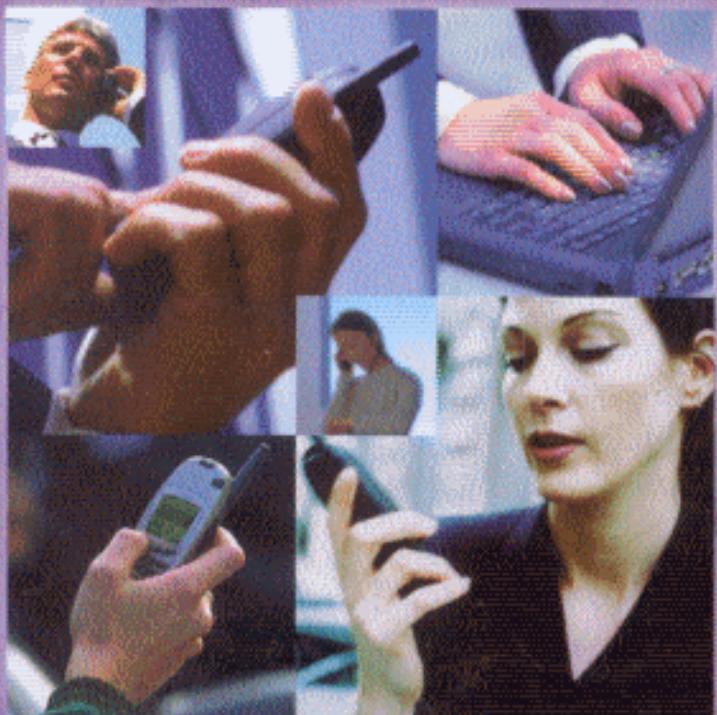




MANAGING SERVICE LEVEL QUALITY

ACROSS WIRELESS AND FIXED NETWORKS



Peter Massam

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