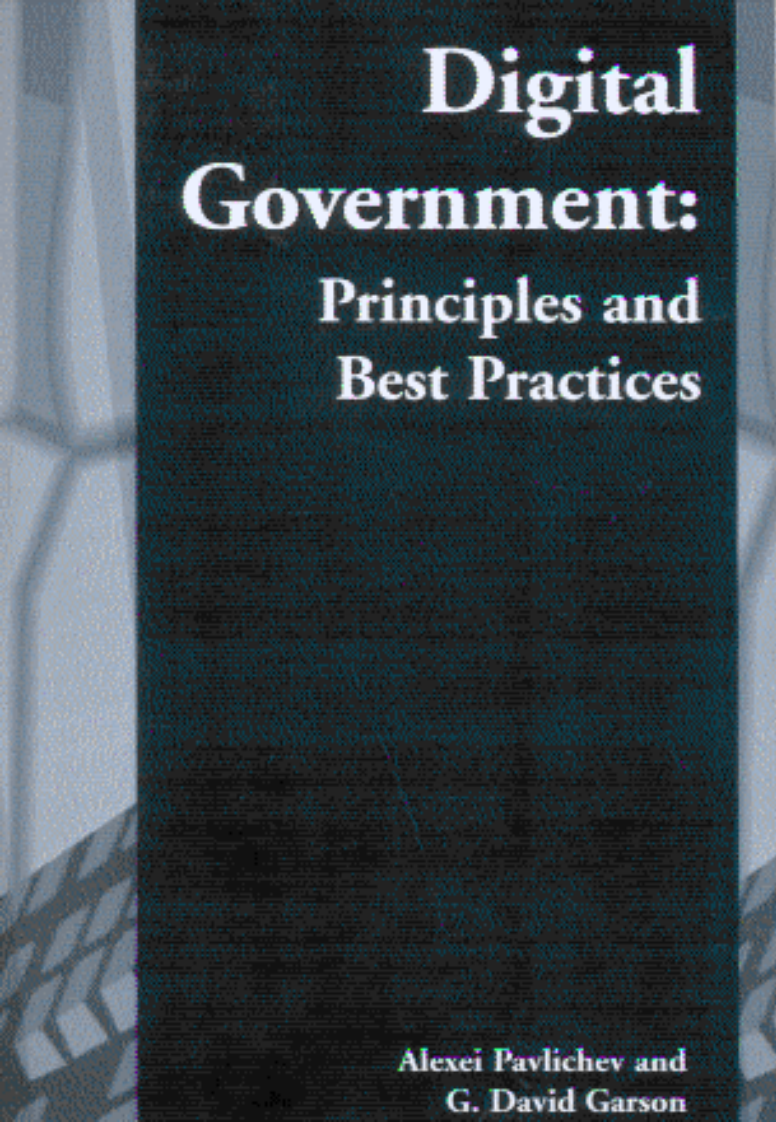




Digital Government:

Principles and Best Practices

Alexei Pavlichev and
G. David Garson

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Table of Contents

Preface	vii
<i>Alexei Pavlichev, North Carolina State University, USA</i>	
<i>G. David Garson, North Carolina State University, USA</i>	

Section I: Introduction

Chapter I. The Promise of Digital Government	2
<i>G. David Garson, North Carolina State University, USA</i>	
Chapter II. A Brief History of the Emergence of Digital Government in the United States	16
<i>Harold C. Relyea, Library of Congress, USA</i>	
<i>Henry B. Hogue, Library of Congress, USA</i>	
Chapter III. The Emergence of Digital Government: International Perspectives	34
<i>Laura Forlano, Columbia University, USA</i>	

Section II: The New Face of Government

Chapter IV. Portals and Policy: Implications of Electronic Access to U.S. Federal Government Information and Services	52
<i>Patricia Diamond Fletcher, UMBC, USA</i>	
Chapter V. Government Web Portals: Management Issues and the Approaches of Five States	63
<i>Joshua M. Franzel, American University, USA</i>	
<i>David H. Coursey, Florida State University, USA</i>	

Chapter VI. The Organizational Culture of Digital Government: Technology, Accountability & Shared Governance	78
<i>Barbara Allen, University of Ottawa, Canada</i>	
<i>Luc Juillet, University of Ottawa, Canada</i>	
<i>Mike Miles, University of Ottawa, Canada</i>	
<i>Gilles Paquet, University of Ottawa, Canada</i>	
<i>Jeffrey Roy, University of Ottawa, Canada</i>	
<i>Kevin Wilkins, University of Ottawa, Canada</i>	

Chapter VII. Political Implications of Digital (e-) Government	97
<i>Paul M. A. Baker, Georgia Institute of Technology, USA</i>	
<i>Costas Panagopoulos, New York University, USA</i>	

Chapter VIII. Consequences of the Cyberstate: The Political Implications of Digital Government in International Context	116
<i>Costas Panagopoulos, New York University, USA</i>	

Section III: Issues in Digital Governance

Chapter IX. Digital Government and Individual Privacy	134
<i>Patrick R. Mullen, U. S. General Accounting Office, USA</i>	

Chapter X. E-Procurement: State Government Learns from the Private Sector	149
<i>Mark E. Krysiak, Maryland Department of General Services, USA</i>	
<i>Carla Tucker, eMaryland Marketplace, USA</i>	
<i>David Spitzer, eMaryland Marketplace, USA</i>	
<i>Kevin Holland, eMaryland Marketplace, USA</i>	

Chapter XI. Issues in E-Commerce and E-Government Service Delivery	169
<i>Genie Stowers, San Francisco State University, USA</i>	

Chapter XII. Digital Government and Criminal Justice	186
<i>J. William Holland, Georgia Bureau of Investigation, USA</i>	

Chapter XIII. Digital Government: Balancing Risk and Reward through Public/Private Partnerships	200
<i>Carole Richardson, American University, USA</i>	

Chapter XIV. Ethics and Digital Government	218
<i>Ronald E. Anderson, University of Minnesota, USA</i>	

Section IV: Preparing for Digital Government

Chapter XV. Data Warehousing and the Organization of Governmental Databases	236
<i>Franklin Maxwell Harper, National Civic League, USA</i>	

Chapter XVI. Digital Government and Geographic Information Systems	248
<i>Jon Gant, Syracuse University, USA</i>	
<i>Donald S. Ijams, Tucson Police Department, USA</i>	
Chapter XVII. Training for Digital Government	263
<i>Shannon Howle Schelin, North Carolina State University, USA</i>	
Chapter XVIII. The E-Government Challenge for Public Administration Education	276
<i>Alexei Pavlichev, North Carolina State University, USA</i>	
 Section V: The Future of Digital Government	
Chapter XIX. Digital Government and the Digital Divide	291
<i>Richard Groper, California State University, Fullerton, USA</i>	
Chapter XX. Digital Government and Citizen Participation in the United States ...	306
<i>Marc Holzer, Rutgers University–Campus at Newark, USA</i>	
<i>Lung-Teng Hu, Rutgers University–Campus at Newark, USA</i>	
<i>Seok-Hwi Song, Rutgers University–Campus at Newark, USA</i>	
Chapter XXI. Digital Government and Citizen Participation in International Context	320
<i>Karin Geiselhart, University of Canberra, Australia</i>	
Chapter XXII. The Future of Digital Government	344
<i>Christopher Corbett, University of Victoria, Canada</i>	
About the Authors	368
Index	374