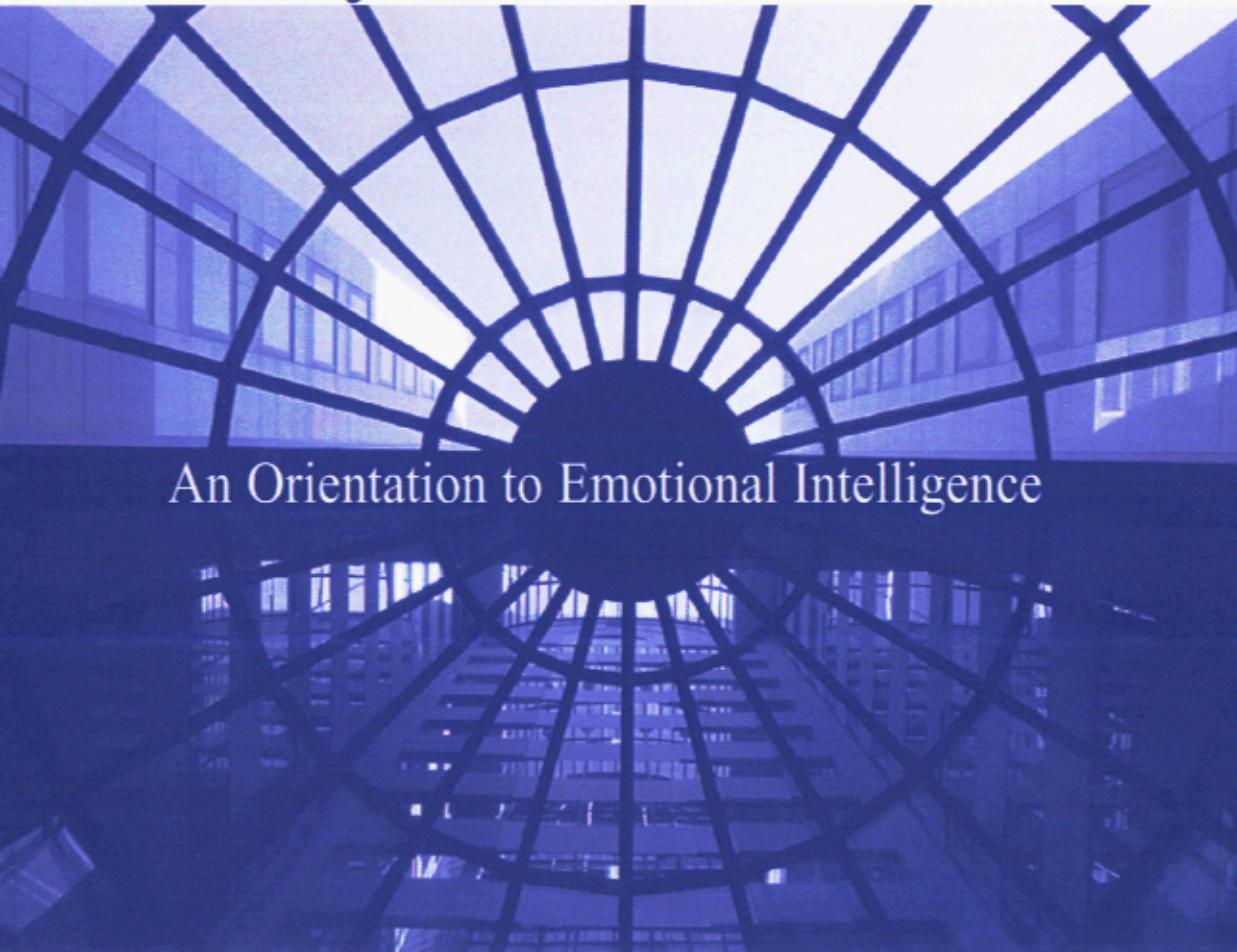


Managing Psychological Factors in Information Systems Work



An Orientation to Emotional Intelligence

Eugene Kaluzniacky

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