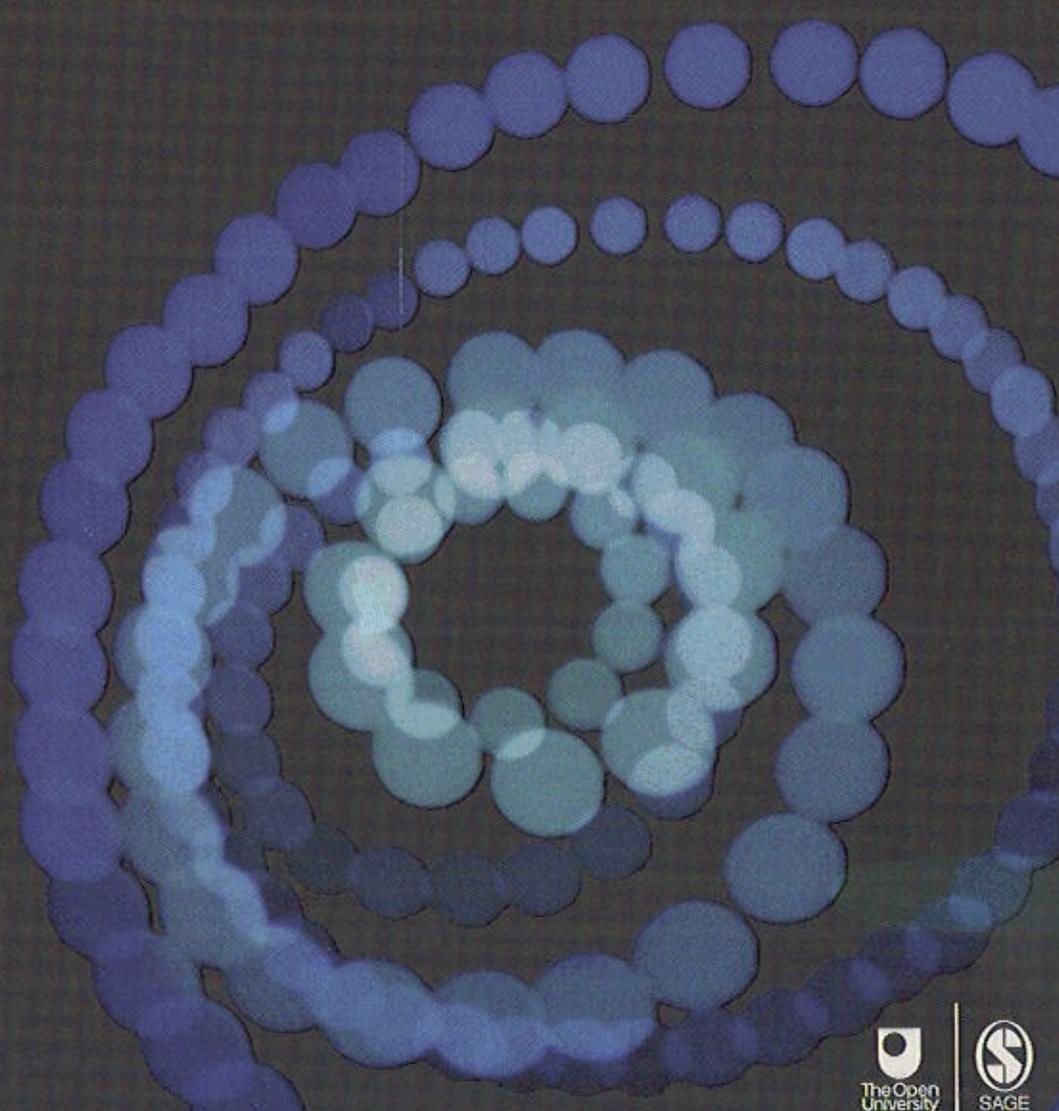


MANAGING KNOWLEDGE

AN ESSENTIAL READER

SECOND EDITION

EDITED BY STEPHEN LITTLE AND TIM RAY




The Open
University


SAGE

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